

Who Can Receive Services at Region Ten's Crisis Receiving Center (CRC)?

A person may be eligible for services if they are currently experiencing a serious mental health or substance use crisis and need immediate support.

To qualify, the individual must:

- Be in an active behavioral health crisis, and
- Have symptoms consistent with a diagnosable mental health condition.

In addition, the person (or someone close to them) reports at least one of the following:

- Thoughts, threats, plans, or actions related to suicide or harming others
- A sudden or worsening loss of control over thoughts, emotions, or behavior that could lead to harm
- A significant decline in functioning that is disrupting life at home, school, work, or in the community
- Symptoms that are rapidly getting worse and could require hospitalization without intervention
- An intense stress reaction that could lead to serious emotional or behavioral decline without prompt help

The Crisis Receiving Center is appropriate when:

- The person's symptoms are likely to stabilize within about 23 hours with short-term crisis care, **or**
- The individual needs a safe and supportive setting for observation and evaluation to determine next steps, **or**
- Without urgent help, the person is likely to worsen in ways that interfere with daily life, relationships, housing, school, work, or community involvement.